

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-05-2026 10:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	30-05-2026 10:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Mines
विभाग का नाम/Department Name	Materials
संगठन का नाम/Organisation Name	National Aluminium Company Limited, Bhubaneswar
कार्यालय का नाम/Office Name	Materials
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Virtual Reality (VR) Training Module
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Virtual Reality (VR) Training Module
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Virtual Reality Headset, Virtual Reality Based Vestibular Rehabilitation Module, Virtual Reality Welding Simulator, IUCD (Intrauterine Contraceptive Device) Training module, Augmented/ Virtual_Reality Ver 2.0, Cleantech, Renewables
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> Virtual Reality Based Vestibular Rehabilitation Module
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
वार्षिक रखरखाव शुल्क आवश्यक / Annual Maintenance Charges Required	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 10 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	Yes (Mediation clause document) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 mediation clause should not be routinely included in contracts and pre-litigation mediation can be taken up without any such clause also

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	20000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

GM(Finance)

Smelter Plant, National Aluminium Company Limited, Bhubaneswar, Angul, Odisha-759145

(Gm-finance)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15

सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25
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ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

2. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

Virtual Reality (VR) Training Module (1 set)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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Annual Maintenance	
Annual Maintenance (Minimum Percentage)	3 %
Annual Maintenance (Maximum Percentage)	25 %
Warranty of required product	1 Year
Annual Maintenance Charges Duration (Post Warranty)	4 Year
Annual Maintenance Charges Frequency	Bi-annually

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

परिषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परिषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	SUBHENDU MISHRA	759145,PURCHASE DEPARTMENT, NALCO SMELTER PLANT, NALCO NAGAR	1	210

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

3. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

SECTION-A

NIT REF. NO. SMLT/MMP/403/3000011446

1. PAYMENT TERM-

- A.** 40% AFTER SUBMISSION OF PHASE 1 DRAFT (POT ROOM SIMULATION + PTM SOFTWARE).
- B.** 20% OF THE FULL PAYMENT AFTER PHASE 1 DEPLOYMENT.
- C.** 20% OF THE FULL PAYMENT AFTER SUBMISSION OF PHASE 2 DRAFT (PTM LINE 1, 2, 3)
- D.** 20% OF THE FULL PAYMENT AFTER FINAL DEPLOYMENT OF PHASE 2.

2. GUARANTEE/WARRANTY CERTIFICATES

A) THE SUPPLIED & COMMISSIONED SYSTEMS AND SERVICE RENDERED BY THE VENDOR SHALL BE UNDER GUARANTEE/WARRANTY FOR TWELVE (12) MONTHS FROM THE DATE OF ACCEPTANCE OF THE SYSTEMS AT SMELTER. VENDOR SHALL WARRANT THE PERFECT WORKING OF THE COMPLETE SYSTEM AND ALL ITS PARTS FOR A PERIOD OF MINIMUM ONE (01) YEAR FROM THE DATE OF COMMENCEMENT OF THE WARRANTY PERIOD.

B) FOR OTHER DETAILS, PLEASE REFER TO THE TECHNICAL DOCUMENT ATTACHED ALONG WITH THE BID.

3. DELIVERY SCHEDULE:

DELIVERY PERIOD FOR SUPPLY: WITHIN 210 DAYS FROM THE DATE OF PLACEMENT OF PO.

- A. PHASE 1: VR SAFETY TRAINING MODULES & PTM SIMULATOR FOR LINE 4 (4 MONTHS FROM THE DATE OF PO)
- B. PHASE 2: VR PTM SIMULATOR FOR LINE 1, 2, AND 3 (3 MONTHS FROM THE DATE OF COMPLETION OF PHASE 1)
- C. THE OFFER SUBMITTED BY THE BIDDER SHALL BE ACCOMPANIED BY A TIME SCHEDULE SHOWING INDIVIDUAL TIME PERIOD FOR EACH ACTIVITY.

4. EARNEST MONEY DEPOSIT (EMD):

TENDERERS ARE REQUIRED TO SUBMIT INTEREST FREE EMD OF VALUE AS MENTIONED IN THE BID DOCUMENT.

I) ACCEPTABLE MODES OF EMD: EMD MAY BE ACCEPTED IN THE FOLLOWING FORMS:

A) BANK GUARANTEE (INCLUDING E-BANK GUARANTEE) FROM BANKS ACCEPTABLE TO NALCO AS PER FORMAT OF NALCO, VALID FOR 45 DAYS BEYOND THE REQUIRED VALIDITY OF BID.

B) IN THE FORM OF TT REMITTANCE/ ONLINE TRANSFER - NEFT, RTGS, SWIFT.

C) ACCOUNT PAYEE DEMAND DRAFT, FIXED DEPOSIT RECEIPT, BANKER'S CHEQUE, ETC. FROM A COMMERCIAL BANK.

THE PROOF OF SUCH TRANSFER/ TRANSACTION NEEDS TO BE SUBMITTED WITH THE OFFER. HOWEVER, EMD WILL NOT BE ACCEPTED IN CASH.

II) EXEMPTION FROM SUBMISSION OF EMD: ALL EMD EXEMPTION CRITERIA MENTIONED IN GEM GTC SHALL BE APPLICABLE IN THIS TENDER.

III) EXECUTION AND APPLICATION OF EMD: THE EMD WILL BE RETURNED TO ALL UNSUCCESSFUL BIDDERS WITHIN 15 WORKING DAYS AFTER FINALIZATION OF THE ORDER. HOWEVER, IN CASE OF TWO PACKET OR TWO STAGE BIDDING, BID SECURITIES OF UNSUCCESSFUL BIDDERS DURING FIRST STAGE I.E. TECHNICAL EVALUATION SHOULD BE RETURNED WITHIN 15 DAYS OF DECLARATION OF RESULT OF FIRST STAGE ITSELF I.E. TECHNICAL EVALUATION.

THE EMD OF THE SUCCESSFUL BIDDER WILL BE RETURNED AFTER THEY ACCEPT THE ORDER, SUBMIT CONTRACT CUM PERFORMANCE BANK GUARANTEE (CPBG)/SECURITY DEPOSIT (SD) AND BANK CONFIRMATION OF THE SD/CPBG THEREAFTER AS THE CASE MAY BE.

IN CASE WHERE SUBMISSION OF SD/CPBG IS NOT A CONDITION OF TENDER, EMD OF SUCCESSFUL BIDDER WILL BE RELEASED AFTER SUCCESSFUL EXECUTION OF THE ORDER.

IN CASE WHERE SUBMISSION OF SD /CPBG IS A CONDITION OF PURCHASE ORDER AND IF THE SUCCESSFUL BIDDER ACCEPTS THE ORDER BUT FAILS TO SUBMIT THE CONTRACT CUM PERFORMANCE BANK GUARANTEE (CPBG)/SECURITY DEPOSIT (SD), THE EMD SHALL BE RETAINED. IN SUCH CASES THE DIFFERENTIAL AMOUNT TOWARDS CONTRACT CUM PERFORMANCE BANK GUARANTEE (CPBG)/SECURITY DEPOSIT (SD) AND EMD MAY BE DEDUCTED FROM THE BILLS OF VENDOR WHICH MAY BE RELEASED AFTER RECEIPT OF CONTRACT CUM PERFORMANCE BANK GUARANTEE (CPBG)/SECURITY DEPOSIT (SD).

IN THE EVENT OF NON-EXECUTION OF ORDER, THE EMD SHALL STAND FORFEITED. OTHER CONDITIONS OF FORFEITURE IS MENTIONED IN GEM GTC.

5. CONTRACT CUM PERFORMANCE BANK GUARANTEE (CPBG)

SUCCESSFUL VENDOR SHALL SUBMIT A CONTRACT CUM PERFORMANCE BANK GUARANTEE IN NALCO'S PRESCRIBED FORMAT DRAWN FROM ANY OF THE LIST OF BANKS TO BE INTIMATED BY NALCO FOR 5% OF CONTRACT VALUE (EXCLUDING TAXES) INCLUDING AMENDMENT FROM ANY BANK APPROVED BY NALCO AND AS PER NALCO'S FORMAT (ANNEXURES ATTACHED IN BUYER UPLOADED ATC) TOWARDS SUCCESSFUL EXECUTION OF THE CONTRACT AND PERFORMANCE GUARANTEE OBLIGATION OF THE EQUIPMENT/ SYSTEM, WHICH WILL BE VALID UP TO 60(SIXTY) DAYS BEYOND THE WARRANTY/GUARANTEE PERIOD TO COVER THE WARRANTY/GUARANTEE. CPBG MUST BE SUBMITTED WITHIN 15 DAYS OF AWARD OF CONTRACT ON GEM.

IF THE VENDOR FAILS TO SUBMIT CPBG AFTER PLACEMENT OF ORDER, THE EQUIVALENT AMOUNT SHALL BE DEDUCTED FROM THE BILL(S) OF THE VENDOR WHICH MAY BE RELEASED AFTER RECEIPT OF CPBG. SUBJECT TO ANY DEDUCTION WHICH NALCO IS AUTHORIZED TO MAKE CONTRACT CUM PERFORMANCE BANK GUARANTEE SHALL BE RELEASED AFTER SATISFACTORY EXECUTION OF THE CONTRACT. ON THE BREACH OF THE CONTRACT BY THE SUPPLIER, CONTRACT CUM PERFORMANCE BANK GUARANTEE SHALL BE FORFEITED/ ENCASHED WHETHER OR NOT THE COMPANY HAS SUFFERED A LOSS ON THIS ACCOUNT AND PURCHASE ORDER WILL BE RESCINDED. FORFEITURE/ENCASHMENT OF CONTRACT CUM PERFORMANCE BANK GUARANTEE DOES NOT PREJUDICE NALCO'S RIGHTS TO MAKE RISK PURCHASE AND RECOVER DAMAGES ON ACCOUNT OF SUCH RISK PURCHASES. HOWEVER, CREDIT MAY BE GIVEN FOR THE CONTRACT CUM PERFORMANCE BANK GUARANTEE FORFEITED/ENCASHED IN APPROPRIATE CASES.

CPBG CAN ALSO BE SUBMITTED IN THE FORM OF DD/FD/ONLINE PAYMENT. DETAILS ARE PROVIDED EARLIER.

SECTION-B

1. PRICE BASIS: Price is to be quoted firm and fixed for Nalco smelter stores basis including all cost component i.e. P&F, freight & transit insurance, GST etc.

2. INCOME TAX CLAUSE:

A. In compliance to income tax act, u/s 206ab & 206cca company will check the filing of income tax return for each of the two previous financial years for which due date for filing of income tax return has expired and also check linking of pan with Aadhaar as required under the act, with the help of facility provided by income tax department for deciding the TDS %. However this is as per current status and is subject to modification based on further notification on the subject by govt. Of India under income tax act.

B. Nalco, being (buyer (under section 194q inserted in the income tax act, 1961 vide finance act 2021) having total sales, gross receipts, or turnover from business above rupees ten crore during the last financial year, will deduct TDS under section 194q, w.e.f. 01.07.2021, at the prescribed rate of 0.1% on the purchase value of any goods, aggregate of which is exceeding the threshold limit of Rs. 50 lakh in a financial year. Accordingly, vendor/sellers are not to collect tax at source under section 206c (1h) of the act w.e.f. 01.07.2021

1, in case provisions of section are applicable to them.

3. DEBAR VENDORS: The bidders who are on holiday / negative list of NALCO as on due date of submission of bid / during the process of evaluation of the bids, the offers of such bidders shall not be considered for bid opening/ evaluation/award.

4. WEIGHMENT TOLERANCE: In case of weightment items, material will be weighed and accepted as per weighment recorded at Smelter Plant Weighbridge, with a tolerance of +/- 0.5%

5. MANDATORY DOCUMENTS TO BE SUBMITTED ALONG WITH THE BIDS

Following documents must be submitted along with the bids, failing which, bids may be liable for rejection.

A. All necessary documents related to Bidders' Pre Qualification Criteria (PQC) complete in all respect, wherever applicable. It may be noted that, after submission of the bid, only related shortfall documents may be asked for and considered. For example, if the bidder has submitted a supply/ works order/contract document without its completion/performance certificate, the certificates can be asked for and considered. However, no new supply /works order/contract document shall be considered to qualify the bidder.

B. Duly filled "Technical confirmation sheet" attached under "Buyer specification document" and "Confirmation to commercial terms, ATC & GTC" attached under "Buyer uploaded ATC document".

C. Earnest Money Deposit (EMD) on or before bid end date and time, wherever applicable.

D. Duly filled annexures attached under "Buyer uploaded ATC document".

E. Duly filled Integrity Pact (IP), wherever applicable.

F. Any document which needs to be certified by a practicing chartered accountant (CA) or Cost Accountant (CMA/CWA) as per tender requirement, must bear UDIN, without which, the document will not be accepted.

G. Any other documents mentioned elsewhere, which is a part of bid evaluation.

6. MANDATORY DOCUMENTS TO BE SUBMITTED ALONG WITH THE SUPPLY

A. Contract copy.

B. Invoice copy

C. LR copy

D. E-way bill (wherever required).

E. Guarantee/Warranty certificate (wherever required).

F. Test certificate (wherever required).

G. Pre Dispatch Inspection (PDI) report (wherever required).

H. Any other documents specifically mentioned elsewhere during the tender.

7. PROCEDURE FOR CLARIFICATION (PRE/POST BID OPENING)

A. Any clarification/representation against the bid document prior to bid opening, shall be sought by the bidders online in the GeM Portal i.e., through the GeM representation window only. Queries/clarifications/representations which are received through any mode other than GeM portal (offline mode or e-mail, etc.) will not be considered/entertained.

B. During bid evaluation, any clarification/shortfall documents shall be sought on GeM portal through clarification window. Bidders must submit the same on the portal only. Clarifications/shortfall documents received through any other modes shall not be considered/entertained.

C. Through the representation window for rejected bidders, a bidder can submit their representation only regarding a wrong evaluation of their bids. However, clarification/shortfall documents submitted through re

presentation window shall not be considered/entertained.

8. CONTACT PERSONS FOR TENDER QUERIES, MATERIAL RECEIPT, CRAC & PAYMENT:

For tender related queries:

Mr. Shivkant Verma, Manager (Mat.), purchase. Mail: Shivkant.verma@nalcoindia.co.in.

For receipt of materials and CRAC:

Mr. Subhendu Mishra, Manager (Mat.), central store. Mail: subhendu.mishra@nalcoindia.co.in.

For payment:

Seller's name starting with alphabets A to L: Ms. Ustat Kaur, AM (Fin.), mail: ustat.kaur@nalcoindia.co.in

Seller's name starting with alphabets M to Z: Mr. J.K. Jena, AM (Fin.), mail: jnanendra.jena@nalcoindia.co.in

9. CONSIGNEE: GM (Mat), Central store, NALCO Smelter Plant, Angul -759145, Odisha.

10. ORDER OF PRECEDENCE:

In case any conflict in the terms & conditions of the tender, following documents shall be considered in the chronological order of precedence:-

- I. TECHNICAL SPECIFICATIONS (ATTACHED AT BUYER SPECIFICATION DOCUMENT)
- II. AGREED TERMS & CONDITIONS (ATC)
- III. GEM GENERAL TERMS & CONDITIONS (I.E. GEM GTC)
- IV. GENERAL CONDITIONS OF CONTRACT OF NALCO (I.E. GCC) (IF APPLICABLE)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.

7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Annual Maintenance Charges

1. AMC charges to be indicated as percentage of cost of Product/Equipment quoted for each year after the warranty period.
2. GST shall be included in the AMC Charges quoted.
3. The AMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to RA decrement rules shall be applicable on total price inclusive of AMC charges.
 - 3.1 Buyer shall indicate number of years of warranty by selecting option of 1- 10 Years available in the field depending on warranty parameter applicable in category parameters for the equipment. The Seller while participating in Bid/RA will get fields to indicate AMC charges as percentage depending on number of years of AMC selected by Buyer. The following shall be applicable If 5 year AMC selected.
 - 3.1.1 AMC charges for first year after warranty period - Percentage to be indicated- A1.
 - 3.1.2 AMC charges for second year after warranty period - Percentage to be indicated A2.
 - 3.1.3 AMC charges for third year after warranty period - Percentage to be indicated A3.
 - 3.1.4 AMC charges for fourth year after warranty period - Percentage amount to be indicated A4.
 - 3.1.5 AMC charges for 5th year after warranty period - Percentage to be indicated A5.
 - 3.2 The calculation of AMC Charges shall take in to account of number of years of warranty and duration of AMC as specified while creating bid.
 - 3.3 AMC charges to be indicated for each subsequent year should be same or higher than preceding year.
 - 3.4 The AMC charges shall be offered within range of 3 to 50% of cost of equipment.
4. Since AMC charges are to be paid only later for each year during AMC period , applicable performance guarantee amount after placement of contract shall be based on the cost of product/equipment and not on basis of cost of equipment along with AMC Charges.

5. Performance bank guarantee applicable for AMC is to be submitted at start of the AMC and shall be applicable as 5% on the total contract value including AMC Charges The PBG submitted after award of contract shall be released only after new PBG for the AMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for AMC is to remain valid till completion of AMC period plus one year .The bank guarantee for AMC shall be submitted to buyer directly.

6. In case of splitting of quantity product/equipment cost and AMC charges offered by L-1 in the evaluated cost shall be matched by higher quoting eligible bidders on one to one basis .The equipment cost shall be matched and AMC charges shall be matched year to year.

7. The AMC Contract shall be an offline contract to be handled by buyer. The payment of AMC will be made on AMC frequency (as indicated above) basis after satisfactory completion of said period, duly certified by end user and scope of AMC will be as per para 1 above.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---